



Special Service Campaign (SSC) Q&A
Early 2006 Model Year IS 250 AWD Accelerator Pedal

Q1: What is the condition?

A1: In certain early 2006 Model Year Lexus IS 250 AWD vehicles there is a possibility that the accelerator pedal may temporarily become stuck in the partially depressed position due to inadequate clearance between the accelerator pedal linkage and a plastic pad embedded into the vehicle's carpet. This condition may interfere with the accelerator pedal returning to the idle position. In the worst case, this may increase the possibility of a crash.

Q2: What is the cause of this condition?

A2: This condition is caused by tolerance variations between the accelerator pedal linkage and a plastic pad embedded into the vehicle's carpet.

Q3: Are there any warnings that this condition exists?

A3: No, there are no warnings that this condition will occur.

Q4: Which and how many vehicles are involved?

A4: Certain early 2006 Model Year IS 250 AWD vehicles are involved. There are approximately 3,500 IS 250 AWD vehicles involved in the U.S.

Q5: What is the production period of the affected vehicles?

A5: The affected Lexus IS 250 AWD vehicles were produced from August, 2005 to mid-December, 2005.

Q6: Are there any other Toyota or Lexus vehicles involved?

A6: No, this condition only affects certain early 2006 Model Year Lexus IS 250 AWD vehicles only. Rear wheel drive IS 250 and IS 350 vehicles are **not** involved.

Q7: How many incidents of this condition have been reported?

A7: There have been two cases reported for this condition in the affected vehicles.

Q8: Have there been any accidents reported?

A8: There have been no reported cases of accidents related to this condition.

Q9: What is Toyota going to do?

A9: Owners of the involved vehicles will receive a Special Service Campaign notification by first class mail beginning in late-December, 2005. Lexus dealers will replace the accelerator pedal assembly and modify the vehicle's carpet at **NO CHARGE** to the vehicle owners.

Q10: How long will the repair take?

A10: The repair will take approximately ___ hours. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q11: What should an owner do if they experience the condition?

A11: Owners are requested to contact their local Lexus dealer for diagnosis and repair.